

# **OUTER NORTH EAST LONDON JOINT HEALTH OVERVIEW & SCRUTINY COMMITTEE AGENDA**

**4.00 pm**

**Tuesday  
15 January 2019**

**Waltham Forest Town  
Hall,  
Forest Road,  
Walthamstow, E17 4JF**

**LONDON BOROUGH OF BARKING &  
DAGENHAM**

**Councillor Eileen Keller  
Councillor Paul Robinson  
Councillor Emily Rodwell**

**LONDON BOROUGH OF  
WALTHAM FOREST**

**Councillor Richard Sweden  
Councillor Saima Mahmud  
Councillor Catherine Saumarez**

**COUNCILLORS:**

**LONDON BOROUGH OF HAVERING**

**Councillor Nic Dodin  
Councillor Nisha Patel  
Councillor Ciaran White**

**ESSEX COUNTY COUNCIL**

**Councillor Chris Pond**

**LONDON BOROUGH OF REDBRIDGE**

**Councillor Stuart Bellwood  
Councillor Beverley Brewer  
Councillor Neil Zammett**

**EPPING FOREST DISTRICT COUNCIL**

**Councillor Aniket Patel (Observer  
Member)**

**CO-OPTED MEMBERS:**

**Ian Buckmaster, Healthwatch Havering  
Mike New, Healthwatch Redbridge  
Richard Vann, Healthwatch Barking &  
Dagenham**

**For information about the meeting please contact:  
Anthony Clements  
anthony.clements@oneSource.co.uk 01708 433065**

**Protocol for members of the public wishing to report on meetings of the Joint Health Overview and Scrutiny Committee:**

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.



Essex County Council



# NOTES ABOUT THE MEETING

## 1. HEALTH AND SAFETY

The Joint Committee is committed to protecting the health and safety of everyone who attends its meetings.

At the beginning of the meeting, there will be an announcement about what you should do if there is an emergency during its course. **For your own safety and that of others at the meeting, please comply with any instructions given to you about evacuation of the building, or any other safety related matters.**

## 2. CONDUCT AT THE MEETING

Although members of the public are welcome to attend meetings of the Joint Committee, they have no right to speak at them. Seating for the public is, however, limited and the Joint Committee cannot guarantee that everyone who wants to be present in the meeting room can be accommodated. When it is known in advance that there is likely to be particular public interest in an item the Joint Committee will endeavour to provide an overspill room in which, by use of television links, members of the public will be able to see and hear most of the proceedings.

The Chairman of the meeting has discretion, however, to invite members of the public to ask questions or to respond to points raised by Members. Those who wish to do that may find it helpful to advise the Clerk before the meeting so that the Chairman is aware that someone wishes to ask a question.

**PLEASE REMEMBER THAT THE CHAIRMAN MAY REQUIRE ANYONE WHO ACTS IN A DISRUPTIVE MANNER TO LEAVE THE MEETING AND THAT THE MEETING MAY BE ADJOURNED IF NECESSARY WHILE THAT IS ARRANGED.**

If you need to leave the meeting before its end, please remember that others present have the right to listen to the proceedings without disruption. Please leave quietly and do not engage others in conversation until you have left the meeting room.

## **AGENDA ITEMS**

### **1 CHAIRMAN'S ANNOUNCEMENTS** (Pages 1 - 2)

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.#

Directions to the venue are attached.

### **2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS (IF ANY) - RECEIVE.**

### **3 DISCLOSURE OF INTERESTS**

Members are invited to declare any interests in any of the items on the agenda at this point of the meeting. Members may still declare an interest in an item at any point prior to the consideration of the matter.

### **4 MINUTES OF PREVIOUS MEETING** (Pages 3 - 10)

To agree as a correct record the minutes of the meeting held on 2 October 2018 (attached) and to authorise the Chairman to sign them.

### **5 BHRUT - CANCER SERVICES UPDATE** (Pages 11 - 16)

Report attached.

### **6 KING GEORGE HOSPITAL OUTLINE BUSINESS CASE - UPDATE** (Pages 17 - 18)

Report attached.

### **7 JOINT COMMITTEE'S WORK PLAN** (Pages 19 - 20)

The Joint Committee is asked to suggest any further items for addition to its attached work programme.

**Anthony Clements**  
**Clerk to the Joint Committee**

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# Waltham Forest Council *Information*

## Waltham Forest Council and Committee Meetings



All Council/Committee Meetings are held in public unless the business is exempt in accordance with the requirements of the Local Government Act 1972.

Most meetings are held at Waltham Forest Town Hall which is an accessible venue located in Forest Road E17 between the former Waltham Forest Magistrates Court and Waltham Forest College. The nearest underground and railway station is Walthamstow Central which is approximately 15 minutes walk away from the Town Hall. Buses on routes 275 and 123 stop outside the building.

There is ample paid parking accommodation for visitors for meetings held at Waltham Forest Town Hall including parking bays for people with disabilities.

There is a ramped access to the building for wheelchair users and people with mobility disabilities.

The Council Chamber and Committee Rooms are accessible by lift and are located on the first floor of Waltham Forest Town Hall.

Induction loop facilities are available in most Meeting Rooms.

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**MINUTES OF A MEETING OF THE  
JOINT HEALTH OVERVIEW & SCRUTINY COMMITTEE  
Barking & Dagenham  
2 October 2018 (4.00 - 6.00 pm)**

**Present:**

**COUNCILLORS**

<b>London Borough of Barking &amp; Dagenham</b>	Eileen Keller (Chairman) and Paul Robinson
<b>London Borough of Havering</b>	Nic Dodin and Ciaran White
<b>London Borough of Redbridge</b>	Beverley Brewer and Muhammed Javed+ and Neil Zammatt
<b>London Borough of Waltham Forest</b>	Richard Sweden and Saima Mahmud
<b>Essex County Council</b>	Chris Pond
<b>Epping Forest District Councillor</b>	Aniket Patel
<b>Co-opted Members</b>	Ian Buckmaster (Healthwatch Havering) and Richard Vann (Healthwatch Barking & Dagenham) cil)

+substituting for  
Councillor Stuart  
Bellwood

Also present:

Shelagh Smith, Chief Operating Officer, Barking, Havering and Redbridge University Hospitals NHS Trust (BHRUT)  
Liz Crees, Cancer Speciality Manager, BHRUT  
Nicky Agar, Lead Chemotherapy Nurse, BHRUT

Dan Burningham, Programme Director – Mental Health, City & Hackney CCG  
Mark Lawrence, Metropolitan Police  
Briony Sloper, London Ambulance Service

Dr Usman Khan, Consultant in Public Health, Barking & Dagenham  
Anthony Clements, Principal Democratic Services Officer, Havering  
Leanna McPherson, Democratic Services Officer, Barking & Dagenham  
Jilly Szymanski, Scrutiny Co-ordinator, Redbridge

One member of the public was also present.

All decisions were taken with no votes against.

The Chairman reminded Members of the action to be taken in an emergency.

**10 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS (IF ANY) - RECEIVE.**

Apologies were received from Councillors Stuart Bellwood, Redbridge (Muhammed Javed substituting) Nisha Patel, Havering and Catherine Saumarez, Waltham Forest. Apologies were also received from Mike New, Healthwatch Redbridge.

**11 DISCLOSURE OF INTERESTS**

**6. HEALTH BASED PLACES OF SAFETY.**

The following personal interest was disclosed;

Councillor Richard Sweden, Personal, managed by, though not employed by, North East London NHS Foundation Trust.

**12 MINUTES OF PREVIOUS MEETING**

The minutes of the meeting of the Joint Committee held on 26 July 2018 were agreed as a correct record and signed by the Chairman.

**13 BHRUT - IMPROVING CANCER CARE**

BHRUT officers explained that the Trust provided one of the largest oncology departments in the UK and offered care for patients during the acute phase of treatment as well as beyond this. The Trust had met the national 62 day cancer treatment standard for the last 13 months. Initiatives such as the Enhanced Supportive Care Team and the EMPOWER Programme – a course on dealing with cancer treatment, had been nominated for awards.

The Trust also offered a state of the art radiotherapy facility at Queen's Hospital and the introduction of two halcyon machines had halved treatment times as well as making radiotherapy treatments more accurate. The Trust covered a catchment area of more than one million people and expected a 6% yearly increase in patient numbers.

Current treatments offered included radiotherapy at Queen's, chemotherapy at Queen's and King George, an inpatient ward at Queen's and outpatient facilities at both sites. The Trust wished to centralise chemotherapy treatment at Queen's to improve efficiency, care and experience due to the access to specialised medical cover and the removal of the need to transport chemotherapy drugs between sites. This would allow better

access to clinical trials and would offer better outcomes for patients requiring chemotherapy and radiotherapy. Current treatment pathways meant that more complex cases were seen at Queen's whilst all pre-assessment and clinical trials also took place at Queen's.

Some 600 patients per month were given chemotherapy at the Sunflower Suite at Queen's (compared to 450 previously) and 150 patients at the Cedar Centre at King George (compared to 200 previously). More choice of appointment times could be offered at the Queen's unit which was open six days per week. There was also a dedicated pharmacy production unit at Queen's whereas chemotherapy had to be transported four times a day to King George. The Trust therefore felt that just having chemotherapy at Queen's would reduce patient delays. Longer term plans included a phone triage service for chemotherapy patients which would allow those patients needing urgent help to go straight to the cancer unit, rather than wait in A & E.

Some 20% of patients receiving chemotherapy at BHRUT would be affected by the proposed change. The expected rise in more complex cases over time (which would be seen at Queen's) was likely to reduce this figure. It was accepted that some people would experience increased travel times but officers felt that the better patient experience would outweigh this. Hospital transport would continue to be provided as necessary and there remained a dedicated free car park at Queen's for oncology patients during treatment. Reduced waiting times would mean that car park capacity was unlikely to be an issue.

The Trust wished to implement the changes by the end of October and BHRUT officers did not feel that this was a significant change to how services were delivered. Engagement had been undertaken with patient groups and, once the changes were agreed, leaflets about the changes would be distributed across both hospitals and a frequently asked questions page placed on the Trust website. All members of the Trust's Patient Partnership Council (PPC) supported having chemotherapy services on one site and it was felt that there would be capacity for this at Queen's with the possibility of chemotherapy being available on Sundays in the future.

Members from Redbridge accepted the clinical case for the changes but felt that they did warrant formal consultation, particularly in view of the extra travelling distances for patients from both Redbridge and Barking & Dagenham. It was felt that the PPC was not a substitute for formal processes and Local Healthwatch organisations could be contacted by the Trust to ask patients what they felt about the changes. Officers responded that they did not need to consult as the most complex cases already travelled to Queen's – patients did not have a choice in where they have their treatment; it was based on the treatment they needed. The Trust was happy to work with Healthwatch on the issue.

Other issues raised by Members included the extent of consultation about the issue with staff, with Clinical Commissioning Groups and with voluntary

organisations. There were also concerns about whether the plans had been approved by the Trust Board and whether the proposals contradicted intentions to keep the Cedar Centre at King George open. Officers confirmed that any financial efficiencies resulting from the changes would be reinvested in the Living with Cancer and Beyond service. Details of the number of Redbridge residents and BME members on the PPC could be provided, as well as the support of the groups for the proposals. The plans were ready and in place to be implemented following discussion with the Overview and Scrutiny Committees.

It was explained that staff currently rotated between the King George and Queen's sites and staff could have better career progression by being based at the one site through better support and skills enhancement. Chemotherapy nurses were very difficult to recruit and agency nurses at times had to be used at an additional cost. The Macmillan cancer charity supported the expansion of the health and wellbeing services and officers would give details of engagement with other voluntary services.

The figures for patient numbers covered the period June 2017 – May 2018. Councillor Pond felt it was unlikely that the Essex Health Overview and Scrutiny Committee would consider the proposals to be a major change of services.

A Member from Havering raised concerns that the oncology car park at Queen's would not be big enough and that the wider transfer of services from King George to Queen's would result in Queen's being unable to cope with the extra patients. It was clarified that there was a dedicated car park for Oncology. There was already a helpline available for chemotherapy patients that was staffed 24 hours a day and the centralisation of chemotherapy on the Queen's site would allow for emergency patients to be seen in the Sunflower Suite, thus avoiding a visit to A & E.

Officers could provide a breakdown of the figures for numbers of patients affected by the proposals, by age and ethnicity. It was emphasised that the proposals did not mean the closure of the Cedar Centre at King George. The existing cancer pathway did mean that people were already sent to other facilities depending the type of their cancer. Choices of treatment venue could not be given to patients and the venue often had to be at Queen's for certain treatments etc.

The Joint Committee agreed to recommend that, as part of the ongoing engagement process, the Local Healthwatch organisations should be asked by the Trust to research patient views on the proposals

## 14 HEALTH BASED PLACES OF SAFETY

Offices explained the role of s. 136 health based places of safety which allowed the assessment of people detained with mental health problems to take place in a more appropriate environment. Currently, not all such places of safety were open 24:7 or allowed enough privacy and there were also some shortages of trained staff.

It was proposed to close the s. 136 suite at the Royal London Hospital which, being located next to the A & E department, was not considered fit for purpose. Extra staff would be allocated to the suite at the Homerton Hospital and the suite at Goodmayes Hospital (Sunflowers Court) would also be retained. The future of the suite at Newham Hospital would be decided after a further year of operation.

The lead officer for mental health at the Metropolitan Police stated that police received over 4,000 calls a year relating to mental health issues. The detainment of a person under s. 136 arrangements could police offices for a full shift although it was wholly accepted that mental health issues were a core part of policing. Police currently found difficulties in transferring people to a place of safety and needed confidence that they could take people at any time to well managed and fully staffed suites with less waiting time for police officers.

The Deputy Director of Quality and Nursing at London Ambulance Service (LAS) accepted that patients in a mental health crisis often received a very poor service. The LAS received around 400 calls a day from people in mental health crisis and there were cases of people with a mental health crisis waiting 12-14 hours to access a place of safety. The LAS wished to see a reduction in the number of places of safety but an increase in their capacity, opening hours etc. It was felt there had been a very good consultation on the issue with many people engaged. It was felt that the changes would free up ambulances but would also be better for patients. There would be some increases in travel time but it was noted that people could already often not obtain space in their local units. The LAS therefore supported the proposals.

It was felt that a better built environment would offer patients safety, privacy and dignity. The recruitment of more staff in places of safety would lead to reduced waiting times. Department of Health funding had been secured for two more rooms at Homerton and one more room at Goodmayes Hospital. Further modelling would be undertaken with the CCGs around whether to increase staffing at the Goodmayes suite.

It was felt that 40-50% of people taken to places of safety were not previously known to mental health services. There was good cooperation between the police and the NHS and work on assessing the street triage service was continuing both across London and nationally. It was felt

however that telephone triage services were more cost effective in many areas. The NELFT mental health helpline was available to patients (and police) on a 24:7 basis. It was suggested that an update from NELFT could on the Trust's street triage service could be taken at a future meeting of the Committee. Mental health nurses had also now been introduced to the LAS which allowed better linkage of patients to mental health services.

Whilst the suite at the Royal London Hospital was not proposed to be kept due to a lack of space on the site, cost issues were also an important factor. It was not affordable for commissioners to staff a s. 1236 unit at the Royal London and officers wished to see fewer but better units across London. Individual configurations of service were the decision of the East London Health and Care Partnership. It was accepted that increased patient travel times posed a risk but the enhanced quality of care and patient experience outweighed this.

A travel time analysis from the Tower Hamlets area to the unit at Homerton Hospital had been undertaken and had shown that there would not be a huge increase in travel time. There was no hard and fast rule on border issues for s. 136 calls. The Police were reliant on health services to say place of safety a patient should be taken to. It was wished to phase out the use of police cells as places of safety although it was accepted cells were used more often in Essex than they were in London. Detailed data on mental health-related calls by borough was kept by the LAS and it was expected that there would be an average of two s. 136 admittances each day. The representative from the Police added that the Police accepted the need for rationalisation and that the proposals did not reduce the overall number of beds.

The Joint Committee noted the position.

**15 HEALTHWATCH HAVERING - SERVICES FOR PEOPLE WHO HAVE A VISUAL DISABILITY**

A director Healthwatch Havering explained that the organisation's report on services for people with a visual disability focussed on Havering but it was felt that many of the problems and issues scrutinised may well also apply elsewhere in Outer North East London. The report had previously been well received by the North East London eye health group.

It was felt that the clinical pathway in Havering for visual impairment was very confusing with ophthalmologists often being unable to refer patients direct to hospital. In addition the Queen's Hospital ophthalmology department operated from a very cramped building with poor patient communications often via an electronic board that many patients were unable to see clearly.

A Royal National Institute for the Blind eye clinic liaison officer had now been reinstated at Queen's Hospital as some office accommodation had been made available. Healthwatch had found that fewer Certificates of

Visual Impairment, which allowed access to services from the Local Authority etc, had been issued than expected. BHRUT could not however confirm how many certificates had been issued and to which boroughs. Healthwatch Havering was therefore concerned at the lack of data available with which to plan services.

It was noted that, since the publication of the report in June 2018, BHRUT had made a bid for capita funding to improve the ophthalmology department at Queen's Hospital. The Healthwatch director agreed that eye services across London were often somewhat piecemeal in nature. There was no overall plan for eye health services across London although this could of course change in the future.

The Joint Committee noted the report by Healthwatch Havering.

## 16 **JOINT COMMITTEE'S WORK PLAN**

It was agreed that a report from NELFT on the street triage service should be brought to a future meeting of the Joint Committee. It was also suggested that a report be taken on the issue of the discharge of patients into community-based settings looking in particular at the issue of for example a patient being discharged to a nursing home when they simply required some reablement.

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**Chairman**

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## OUTER NORTH EAST LONDON JOINT HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 15 JANUARY 2019

<b>Subject Heading:</b>	BHRUT – Cancer services update
<b>Report Author and contact details:</b>	Anthony Clements, Principal Democratic Services Officer, London Borough of Havering
<b>Policy context:</b>	The information to be presented updates from the previous meeting of the Joint Committee the position with cancer services provided by Barking, Havering and Redbridge University Hospitals NHS Trust (BHRUT).
<b>Financial summary:</b>	No impact of presenting information itself.

### SUMMARY

Officer from BHRUT will update the Joint Committee on the position with cancer service provision at the Trust. This follows scrutiny of proposals for service change at the previous meeting of the Sub-Committee and the subsequent removal of chemotherapy services from the Cedar Centre, King George Hospital.

### RECOMMENDATIONS

1. That the Joint Committee considers the information presented by BHRUT officers and takes any action it considers appropriate.

**REPORT DETAIL**

Following the presentation of proposals at the Joint Committee's previous meeting to move chemotherapy services from King George Hospital to Queen's Hospital, such services were stopped from the Cedar Centre at King George on patient safety and staffing grounds. Given that this closure was not mentioned at the previous meeting (see extract of minutes attached) Members have requested an urgent update from BHRUT officers on the provision of these services and the future role of the Cedar Centre.

**IMPLICATIONS AND RISKS**

**Financial implications and risks:** None of this covering report.

**Legal implications and risks:** None of this covering report.

**Human Resources implications and risks:** None of this covering report.

**Equalities implications and risks:** None of this covering report.

**BACKGROUND PAPERS**

None.

# Public Document Pack

## MINUTES OF A MEETING OF THE JOINT HEALTH OVERVIEW & SCRUTINY COMMITTEE Barking & Dagenham 2 October 2018 (4.00 - 6.00 pm)

**Present:**

### **COUNCILLORS**

<b>London Borough of Barking &amp; Dagenham</b>	Eileen Keller (Chairman) and Paul Robinson
<b>London Borough of Havering</b>	Nic Dodin and Ciaran White
<b>London Borough of Redbridge</b>	Beverley Brewer and Muhammed Javed+ and Neil Zammett
<b>London Borough of Waltham Forest</b>	Richard Sweden and Saima Mahmud
<b>Essex County Council</b>	Chris Pond
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<b>Co-opted Members</b>	Ian Buckmaster (Healthwatch Havering) and Richard Vann (Healthwatch Barking & Dagenham) cil)

+substituting for  
Councillor Stuart  
Bellwood

Also present:

Shelagh Smith, Chief Operating Officer, Barking, Havering and Redbridge University Hospitals NHS Trust (BHRUT)

Liz Crees, Cancer Speciality Manager, BHRUT

Nicky Agar, Lead Chemotherapy Nurse, BHRUT

Dan Burningham, Programme Director – Mental Health, City & Hackney CCG

Mark Lawrence, Metropolitan Police

Briony Sloper, London Ambulance Service

Dr Usman Khan, Consultant in Public Health, Barking & Dagenham

Anthony Clements, Principal Democratic Services Officer, Havering

Leanna McPherson, Democratic Services Officer, Barking & Dagenham

Jilly Szymanski, Scrutiny Co-ordinator, Redbridge

One member of the public was also present.

All decisions were taken with no votes against.

The Chairman reminded Members of the action to be taken in an emergency.

**10 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS (IF ANY) - RECEIVE.**

Apologies were received from Councillors Stuart Bellwood, Redbridge (Muhammed Javed substituting) Nisha Patel, Havering and Catherine Saumarez, Waltham Forest. Apologies were also received from Mike New, Healthwatch Redbridge.

**11 DISCLOSURE OF INTERESTS**

**6. HEALTH BASED PLACES OF SAFETY.**

The following personal interest was disclosed;

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**12 MINUTES OF PREVIOUS MEETING**

The minutes of the meeting of the Joint Committee held on 26 July 2018 were agreed as a correct record and signed by the Chairman.

**13 BHRUT - IMPROVING CANCER CARE**

BHRUT officers explained that the Trust provided one of the largest oncology departments in the UK and offered care for patients during the acute phase of treatment as well as beyond this. The Trust had met the national 62 day cancer treatment standard for the last 13 months. Initiatives such as the Enhanced Supportive Care Team and the EMPOWER Programme – a course on dealing with cancer treatment, had been nominated for awards.

The Trust also offered a state of the art radiotherapy facility at Queen's Hospital and the introduction of two halcyon machines had halved treatment times as well as making radiotherapy treatments more accurate. The Trust covered a catchment area of more than one million people and expected a 6% yearly increase in patient numbers.

Current treatments offered included radiotherapy at Queen's, chemotherapy at Queen's and King George, an inpatient ward at Queen's and outpatient facilities at both sites. The Trust wished to centralise chemotherapy treatment at Queen's to improve efficiency, care and experience due to the access to specialised medical cover and the removal of the need to transport chemotherapy drugs between sites. This would allow better

access to clinical trials and would offer better outcomes for patients requiring chemotherapy and radiotherapy. Current treatment pathways meant that more complex cases were seen at Queen's whilst all pre-assessment and clinical trials also took place at Queen's.

Some 600 patients per month were given chemotherapy at the Sunflower Suite at Queen's (compared to 450 previously) and 150 patients at the Cedar Centre at King George (compared to 200 previously). More choice of appointment times could be offered at the Queen's unit which was open six days per week. There was also a dedicated pharmacy production unit at Queen's whereas chemotherapy had to be transported four times a day to King George. The Trust therefore felt that just having chemotherapy at Queen's would reduce patient delays. Longer term plans included a phone triage service for chemotherapy patients which would allow those patients needing urgent help to go straight to the cancer unit, rather than wait in A & E.

Some 20% of patients receiving chemotherapy at BHRUT would be affected by the proposed change. The expected rise in more complex cases over time (which would be seen at Queen's) was likely to reduce this figure. It was accepted that some people would experience increased travel times but officers felt that the better patient experience would outweigh this. Hospital transport would continue to be provided as necessary and there remained a dedicated free car park at Queen's for oncology patients during treatment. Reduced waiting times would mean that car park capacity was unlikely to be an issue.

The Trust wished to implement the changes by the end of October and BHRUT officers did not feel that this was a significant change to how services were delivered. Engagement had been undertaken with patient groups and, once the changes were agreed, leaflets about the changes would be distributed across both hospitals and a frequently asked questions page placed on the Trust website. All members of the Trust's Patient Partnership Council (PPC) supported having chemotherapy services on one site and it was felt that there would be capacity for this at Queen's with the possibility of chemotherapy being available on Sundays in the future.

Members from Redbridge accepted the clinical case for the changes but felt that they did warrant formal consultation, particularly in view of the extra travelling distances for patients from both Redbridge and Barking & Dagenham. It was felt that the PPC was not a substitute for formal processes and Local Healthwatch organisations could be contacted by the Trust to ask patients what they felt about the changes. Officers responded that they did not need to consult as the most complex cases already travelled to Queen's – patients did not have a choice in where they have their treatment; it was based on the treatment they needed. The Trust was happy to work with Healthwatch on the issue.

Other issues raised by Members included the extent of consultation about the issue with staff, with Clinical Commissioning Groups and with voluntary

organisations. There were also concerns about whether the plans had been approved by the Trust Board and whether the proposals contradicted intentions to keep the Cedar Centre at King George open. Officers confirmed that any financial efficiencies resulting from the changes would be reinvested in the Living with Cancer and Beyond service. Details of the number of Redbridge residents and BME members on the PPC could be provided, as well as the support of the groups for the proposals. The plans were ready and in place to be implemented following discussion with the Overview and Scrutiny Committees.

It was explained that staff currently rotated between the King George and Queen's sites and staff could have better career progression by being based at the one site through better support and skills enhancement. Chemotherapy nurses were very difficult to recruit and agency nurses at times had to be used at an additional cost. The Macmillan cancer charity supported the expansion of the health and wellbeing services and officers would give details of engagement with other voluntary services.

The figures for patient numbers covered the period June 2017 – May 2018. Councillor Pond felt it was unlikely that the Essex Health Overview and Scrutiny Committee would consider the proposals to be a major change of services.

A Member from Havering raised concerns that the oncology car park at Queen's would not be big enough and that the wider transfer of services from King George to Queen's would result in Queen's being unable to cope with the extra patients. It was clarified that there was a dedicated car park for Oncology. There was already a helpline available for chemotherapy patients that was staffed 24 hours a day and the centralisation of chemotherapy on the Queen's site would allow for emergency patients to be seen in the Sunflower Suite, thus avoiding a visit to A & E.

Officers could provide a breakdown of the figures for numbers of patients affected by the proposals, by age and ethnicity. It was emphasised that the proposals did not mean the closure of the Cedar Centre at King George. The existing cancer pathway did mean that people were already sent to other facilities depending the type of their cancer. Choices of treatment venue could not be given to patients and the venue often had to at Queen's for certain treatments etc.

The Joint Committee agreed to recommend that, as part of the ongoing engagement process, the Local Healthwatch organisations should be asked by the Trust to research patient views on the proposals

## OUTER NORTH EAST LONDON JOINT HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 15 JANUARY 2019

**Subject Heading:**

King George Hospital – Outline Business  
Case - Update

**Report Author and contact details:**

Anthony Clements, Principal Democratic  
Services Officer, London Borough of  
Havering

**Policy context:**

The information to be presented  
summarises the current position with  
work at Barking, Havering and  
Redbridge University Hospitals NHS  
(BHRUT) concerning future plans for  
King George Hospital.

**Financial summary:**

No impact of presenting information  
itself.

### SUMMARY

BHRUT officers have been asked to provide details to the Joint Committee concerning the plans for the future of King George Hospital, Ilford including the current position with the Outline Business Case for development of the facility.

### RECOMMENDATIONS

1. That the Joint Committee considers the information presented by BHRUT and takes any action it considers appropriate.

**REPORT DETAIL**

BHRUT officers will provide to the Joint Committee details of ongoing work at BHRUT regarding the development of an Outline Business Case for the future of King George Hospital and associated issues. Officers are also due to give further details of recent developments such as the redevelopment of the Cedar Centre to provide cancer support services and a review of the provision of A & E services at the hospital in light of the rising population in the local area.

Members may wish to give consideration to how any proposals, which will be very general at this stage, may be likely to impact on services in the BHR area as well as any implications for other key stakeholders such as the Barts Health NHS trust.

**IMPLICATIONS AND RISKS**

**Financial implications and risks:** None of this covering report.

**Legal implications and risks:** None of this covering report.

**Human Resources implications and risks:** None of this covering report.

**Equalities implications and risks:** None of this covering report.

**BACKGROUND PAPERS**

None.



## HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, REPORTS AND WORKPLAN MONITOR

MEETING DATE	DEADLINE FOR SUBMISSION OF PAPERS (CLEARED REPORT, PRESENTATION ETC TO HAVERING DEMOCRATIC SERVICES)
<b>09/04/2019</b>	<b>28/03/2019</b>
<b>Redbridge</b>	ELHCP Finance Update
	Community Urgent Care Update
	NELFT Street Triage

Note: All items are provisional at this stage.

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